

Retrieving an Encrypted Email Message

If you receive an encrypted email message from DFCU Financial, follow the steps below to access the encrypted email message:

1. You will receive an email message, click on Read the message.



2. Click on Sign in with a One-time passcode to receive an email with the one-time passcode.

Note: A one-time passcode is valid for 15 minutes.

3. After you retrieve the one-time passcode from your email inbox, you will enter the one-time passcode in the requested field and click Continue.

4. The encrypted email will open, and you

attachment(s), or reply to the message.

can then read, open, download the



This E-mail and attachments are intended for designated recipients. If you are not the addressee's agent, please destro executionpring, you volked the Electronic Communications Philacy Act Disclosure, ouplication, distribution or actions taken in reliance of fibril Ensurement

Note: If you are using an iOS device to retrieve an encrypted email, you cannot use the native email app on the device. This also includes other email apps on your device. You will need to use the web browser on your device and log into the email provider's website.