# **DFCU Financial Debit RoundUp Information and FAQ**

### 1. What is Debit RoundUp?

- A. Debit RoundUp is a savings program from DFCU Financial. When enrolled in the program, every purchase made with your DFCU Mastercard debit card will be rounded up the nearest dollar amount, and that difference will be transferred from your checking to the savings account of your choice.
- B. You can choose the savings to go to your Regular Savings, IMMA, Holiday Savings, or Special Savings.

## 2. How do I enroll in this program, and what do I need to enroll?

- A. In order to enroll in this program, you must complete an electronic enrollment form, either online or in a branch. Printable forms are also available on our website. To participate in Debit RoundUp, you will need your completed enrollment form, a checking account, a debit card, and a savings account.
- B. If you have a completed paper form, it can be returned to us by:

Mailing the form to: PO BOX 610, Dearborn, MI 48121

Fax the form back at: 313.322.8515

Visiting the closest branch

# 3. After I have enrolled in the Debit RoundUp program how long will it take for me to notice the savings?

A. When you submit your completed form, your enrollment will be processed by the next business day. After your enrollment is processed, the savings transfers will begin.

#### 4. I have a joint account; is the joint owner able to participate?

A. Yes. If you have a joint account with someone, and both have Debit Cards that are tied to that account, both cards that make purchases will be enrolled into the program. Joint owners are able to enroll or unenroll the account from the Debit RoundUp program at any time.

### 5. How do I unenroll from Debit RoundUp?

A. To unenroll from Debit RoundUp, all we need is verbal communication from you that you wish to not participate anymore. Any owner on the account (Tax Reported Owner or a joint owner) can unenroll at any time.