

DFCU Financial Debit RoundUp Information and FAQ

1. What is Debit RoundUp?

- A. Debit RoundUp is a new program from DFCU Financial. When enrolled in the program, every purchase made with your DFCU Mastercard debit card will be rounded up the nearest dollar amount, and that difference will be transferred from your checking to the savings account of your choice.
- B. You can choose the savings to go to your Regular Savings, IMMA, Holiday Savings, Special Savings or IRA Savings.

2. How do I enroll in this program, and what do I need to enroll?

- A. In order to enroll in this program, you must complete an enrollment form which is located both online and in branch. To participate in Debit RoundUp, you will need your completed enrollment form, a checking account, a debit card, and a savings account.
- B. When you've completed the form, you can return the form to us by:
 - a. Mailing the form to: PO BOX 610, Dearborn, MI 48121
 - b. Fax the form back at: 313.322.8515
 - c. Visiting the closest [branch](#)

3. After I have enrolled in the Debit RoundUp program how long will it take for me to notice the savings?

- A. When you enroll in the program, you will start to see the savings that day as enrollment is immediate and takes effect the same day.

4. I have a joint account, is the joint owner able to participate?

- A. Yes. If you have a joint account with someone, and both have Debit Cards that are tied to that account, both cards that make purchases will be enrolled into the program. Joint owners are not able to control enrollment or unenroll from the Debit RoundUp program.

5. How do I unenroll from Debit RoundUp?

- A. To unenroll from Debit RoundUp, all we need is verbal communication from you that you wish to not participate anymore. Joint owners are not able to unenroll even though they may have participated in the program.